

# Flat Rate Pricing



## Microsoft Dynamics™ SL

### Benefits

- **Set up pricing flexibly**

Define unlimited pricing plans, mark-up plans, and printing groups or categories during setup. To help ensure that every flat rate is profitable, Flat Rate Pricing lets you view profitability by pricing plan, line item detail, and product group class.

- **Simplify data entry**

Enter a new flat rate and add all the components, including inventory items needed for a specific task and labor hours needed to complete the job, all from a single screen. Even enter the warranty days for both parts and labor. Whether you're entering a new flat rate or retrieving flat rate detail, the process has never been easier.

- **Manage markups**

Manage inventory and labor mark-up breaks. Set up user-defined mark-up breaks by using the most recent or standard item costs from Microsoft Dynamics SL Inventory. Flat Rate Pricing helps you easily update and synchronize pricing of both the Flat Rate codes and Inventory items — simultaneously.

- **Manage flat rates with ease**

Capture valuable data with Flat Rate codes that specify information about Flat Rate types, warranties, service contracts, price revision dates, free notes, and much more. All of this information can be included for printing on your customized price catalog.

- **Manage data better**

Provide management with important historical business data — such as how many times each code has been used or sales history over a designated time period.

Take full control over every flat rate in your organization and inspire more customer confidence in your organization. The flat rate pricing process, the standard in more service industries every day, is now easier than ever. With Microsoft Dynamics SL Flat Rate Pricing, you can stop purchasing expensive flat-rate books from an outside publisher and enable your technicians to give on-the-spot printed price quotes on specific services from your pricing catalog.

Create

and modify Flat Rate Codes with ease.

Flat Rate Entry (SP.000.00)

Flat Rate ID: 1002010 Branch ID: 00  
Description: Repair Tubing for Boiler

Set-up Information: Category: BOILER, Sub-Category: REPAIR, Type: Task  
Warranty Days: Parts: 90 Days, Labor: 90 Days, Est Duration: 0.00  
Pricing History: Date Price Effective: 10/31/2003, Date Printed: //, Last Update: 10/31/2003

Materials & Labor (F4 - Form/Grid View)

Item ID	Invnt Description	Class
20103880	1/4" OD Refrigeration Tubing	MAT
1010600	1/2" X 520 Tephlon Tape	MAT
10226060	2" Leg Screws	MAT
10001000	Residential SVC Technician Hourly Rate - Regular	LABOR

Sub Total: 0.00  
Tax: 0.00  
Markup %: 0.00  
Total: 0.00

Problem Code... Class Subtotal...

0060 SYSADMIN 10/30/2003

## FEATURES

## BENEFITS

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### Customized Catalog

Suit the needs of your organization by generating a pricing catalog based on the sorting capabilities you need with advanced sort/select capabilities.

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### Complete System Integration

Easily invoice using the flat rate pricing option instead of time and material (T&M) via full integration with Microsoft Dynamics SL Service Dispatch.

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### Flat-Rate Invoice Processing

Select the type of invoice during invoice entry by either T&M or Flat Rate. For Flat Rate invoices, you can enter the Task and Add-on IDs that will default the related labor and materials.

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### Multi-Level User-Defined Defaults

Accelerate and streamline data entry default field values. Default information can be overridden at any time by a user with access rights.

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### On-the-Fly Quoting

With Flat Rate Pricing, your customer service representatives have the ability to instantly quote possible Flat Rate prices linked to a particular Problem Code or Fault Code through Microsoft Dynamics SL Service Dispatch.

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### Presentation-Quality Reporting

Build and manage an impressive, customized pricing catalog fast. All Flat Rate Pricing reports are created with Crystal Reports, which offers you numerous document enhancement capabilities.

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### Streamlined Data Entry

Add, modify, and delete labor and materials, and enter compensable labor to push into Microsoft Dynamics SL Payroll — with no redundant entry. Pricing information is easily synchronized with Microsoft Dynamics SL Inventory items.

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### Inventory Integration

Develop and manage a flat rate system integrated with your inventory. Flat Rate Pricing enables management to continuously update the flat rate tasks and add-ons relative to today's material costs (recent, last, and so on).

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### Profitability Analysis

Evaluate the profitability of flat rate price service calls. Flat Rate Pricing helps you view profitability by pricing plan, line item detail, and product group class on screen or in report form.

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For more information about Microsoft Dynamics™ SL, visit: [www.synergybusiness.com](http://www.synergybusiness.com) or call 800.481.8590

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